

# Price List for Service Operations and Training

Date: October 2021

In addition, the Terms of Business for Services (incl. Training) of Hans Turck GmbH & CO. KG shall apply to service operations and training measures.

The following service price list contains the hourly rates that shall be charged for service operations carried out by Turck service personnel based on time and expenditure.

For general services such as technical service preparation, provision of spare parts, the production of plans and instructions, as well as for the monitoring of service, at least 1 working hour shall be charged for a service order in addition to the working hours and traveling time stated in the service record. The maximum setup time per order is 8 hours.

## 1. Hourly rates

The following hourly rates apply to working time, traveling time, waiting time and for preparation work.  
The German statutory public holidays of the Federal State of North Rhine-Westphalia shall apply.

### 1.1 Monday-Friday:

within normal working hours

06:00 a.m. – 08:00 a.m.	172.00 €
08:00 a.m. – 17:00 p.m.	134.00 €

outside of normal working hours

17:00 p.m. – 22:00 p.m.	172.00 €
22:00 p.m. – 06:00 a.m.	190.00 €

### 1.2 Saturday/Sunday and public holidays:

On request.

## 2. Daily allowances, fares, traveling expenses

The hourly rates do not include daily allowances, travel allowances and accommodation costs. The following charges apply:

### 2.1 Daily allowances/food allowances

(national allowance rates as per tax table)

### 2.2 Fares

National (Germany): fixed charge	150.00 EUR
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Traveling expenses outside of Germany shall be charged at cost. Traveling expenses include travel by taxi, rental cars, private cars, and/or public transport or airplane.

Europe: Rail	Travel 2nd class, air travel Economy Class, private car (0.49 EUR per kilometer)
Overseas travel:	Train ticket 1st class, Business Class air travel, private car (0.49 EUR per kilometer)

TURCK shall select the means of transport at its own discretion.

### 2.3 Accommodation costs

Germany and Europe:	Business Class hotel, normally up to 3 stars
Overseas travel:	European standard, Business Class hotel, normally up to 4 stars

If the above categories are not available TURCK shall select possible accommodation at its own discretion.

### 2.4 Other additional costs

Other additional costs shall be charged according to expenditure.

## 3. Training measures

**3.1 Training at TURCK:** 440.00 € per day, per person

**3.2 Training on the Purchaser's premises:** 330.00 € per day, per person, from 4 participants

The minimum number of participants depends on the content of the training seminar and shall be given on inquiry.